Thematic Data Analysis Sample Report on Information Security/Cybersecurity & Privacy Protection





Sustainable1

Company Name Month Year

Important Note



- This sample report includes selected datasets and questions for illustrative purposes in the analysis section.
- This sample report is based on CSA methodology for 2023.
- T-DAR comprises three distinct modules, with the depth of data analysis contingent upon the selected configuration. This report is structured into three sections, each providing an introduction to one of the three modules.

Sustainable1

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x	Topic Overview and S&P Global Corporate Sustainability Assessment (CSA) Relevance for the society, company and capital market
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Information Security/Cybersecurity & Privacy Protection

Relevance for the society

Relevance for the business

Due to the current trend of digitalization worldwide. it is crucial that access to networks, IT systems and data is always assured. As consumers shift to online platforms and services, such as cloud systems and online marketplaces, identity theft is among the several privacy risks customers face when verifying personal information. Particularly, banking information and medical records are highly susceptible to exploitation following the influx of personal data received from online registrants needing financial or medical support during the pandemic. Safeguarding these records are even more challenging given the variety of applications and devices accessible to malicious agents for ransomware or insurance fraud acts. A transparent and comprehensive privacy policy is essential to build trust and ensure effective customer data protection.

Cybersecurity breaches and theft have become more frequent and costly, making information security and data protection top concerns for companies across different regions. A business may experience operational disruption and allocate additional funds for dealing with cybercrime incidents, potentially incurring fines and penalties on top of losing sensitive information. Thus, IT security plays a significant function in its governance and infrastructure. Research by S&P Global Sustainable1 reveals that 60% of companies in financials are prepared for cybersecurity breaches, while nearly 40% in healthcare test their incident responses less frequently. Actions taken by a company to identify gaps within its information security processes further strengthen cybersecurity measures amid the growing reliance of the global economy on digital technologies and solutions.

Relevance for the capital market

The exponential increase of issues related to information security poses a threat on corporate market value. Investors and stakeholders consider this as a financially material issue, with the World Economic Forum listing "widespread cybercrime and cyber insecurity" as one of the top ten global risks in the next decade. In this context, the frequency of internal audits for privacy policy compliance has picked up but far less for external audits, or less than 30% of companies assessed in S&P Global's Corporate Sustainability Assessment (CSA). Now, more pressure is being applied by regulators for companies to set in place, for instance, technical standards and requirements under the EU's adopted Digital Operational Resilience Act (DORA), or procedures to protect investor records and assets, which was identified as an area of risk by the SEC.

Source:

- CSA 2023
- <u>S&P Global Sustainable1</u>



Information Security/Cybersecurity & Privacy Protection

CSA 2023 Methodology

The basis of the analysis is the S&P Global 2023 Corporate Sustainability Assessment (CSA) which evaluated around 3'000 companies on various E, S, and G parameters, including specific questions about Cybersecurity & Privacy Protection, in line with many international reporting standards and frameworks. These questions cover topics such as engagement of board of directors and executive management in the information security/cybersecurity strategy and review process, IT security/ cybersecurity measures and infrastructure, privacy policy and its aspects. The analysis offers insights into the current performance of companies participating in the CSA across 11 industry groups and in 5 geographic locations.

List of the relevant questions from the Corporate Sustainability Assessment (CSA) 2023 covered in this report:

- 1. IT Security/ Cybersecurity Governance
- 2. IT Security/ Cybersecurity Measures
- 3. IT Security/ Cybersecurity Process & Infrastructure
- 4. Customer Privacy Information

Source: CSA 2023



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<u> </u>	Topic Overview and S&P Global Corporate Sustainability Assessment (CSA) Relevance for the society, company and capital market

XX Contact and Disclaimer

The Corporate Sustainability Assessment (CSA)

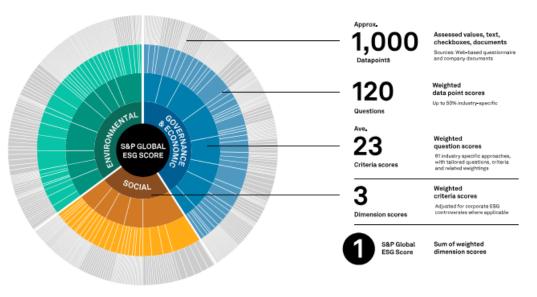
The Corporate Sustainability Assessment (CSA) is an annual evaluation of companies' sustainability practices. This year, S&P Global is inviting over 13,800 companies. The CSA focuses on criteria that are both industryspecific and financially material and has been doing so since 1999.

Key facts

- As of January 2020, the CSA is **issued by S&P Global**, where it forms the foundation of company ESG disclosure to S&P Global for financially material ESG factors and will underpin the ESG research across our different divisions (S&P Global Ratings, S&P Dow Jones Indices and S&P Global Market Intelligence).
- In Sustainability's Rate the Raters 2019 report, companies rated the CSA as the most useful ESG assessment thanks to its high level of transparency, its sector-specific view of material ESG issues, and its incorporation of emerging sustainability risks and opportunities. In the 2020 report, which looked at the investor perspective, the CSA came out top **among the highest-quality ratings** and was cited as a "strong signal of sustainability."
- For over 20 years, the results of the CSA are used for the annual rebalancing of the iconic <u>Dow Jones Sustainability Indices (DJSI)</u>.
 CSA scores are used in numerous other S&P Dow Jones indices including the Dow Jones Sustainability Indices (DJSAI) and the S&P 500 ESG.
- <u>S&P Global CSA Scores</u> calculated from the CSA are made available to the global Financial markets via the <u>S&P Capital IQ Pro platform</u>, robustly linked to financial and industry data, research and news, providing integral ESG intelligence to make business and financial decisions with conviction.
- Learn all about S&P Global's ESG Solutions at <u>www.spglobal.com/ESG</u> and the CSA at <u>www.spglobal.com/esg/csa</u>

From data to score

The Corporate Sustainability Assessment (CSA) uses a consistent, rule-based methodology to convert an average of 1000 data points per company into a <u>total</u> <u>sustainability score</u>. It applies 62 industry-specific approaches. The size of the segments in the sample graph below represents the <u>weight (materiality)</u> assigned at the different levels. This chart is not representative of your industry.



'On average a third of datapoints in each industry require public information

😡 Sustainable1

Data Universe Covered



Reference universe for this report

All companies that participated in CSA 2023 and that are eligible for inclusion in the Dow Jones Sustainability Indices.

How to Interpret the Icons of the CSA Methodology

Assessment Focus		Description of Information Sought			
Disclosure / Transparency	1	Disclosure of qualitative/quantitative information			
Documents		Document supporting company's response			
Public Documents		Publicly available document supporting company's response			
Exposure/Coverage	Φ	Coverage of measures implemented, or data reported			
Trend		Trend of key indicators in the last three/four years			
Performance	Ø	Performance of key indicators in comparison to the expected threshold			
Awareness	Ŷ	Awareness about internal and external issues and measures taken			
External Verification		Third party verification of data or of processes			

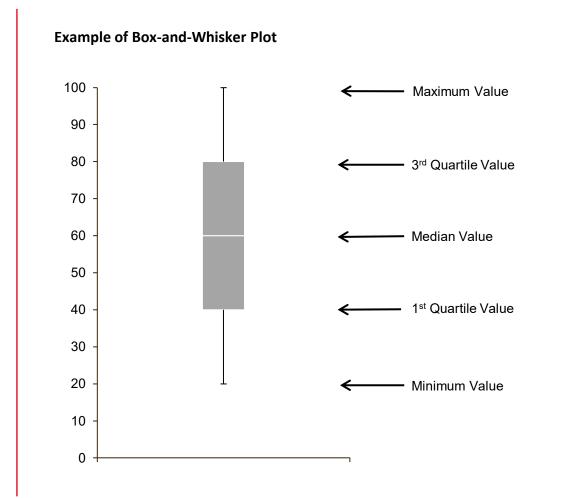
Gap Analysis (only T-DAR Starter and Custom)

Assessment		Description		
Full Score (100)		The company's answer received full points, or public information was found		
Partial Score (1 to 99)	•	The company's answer did not fully meet the expected practice, or the company did not answer the question, but partial information was found publicly		
Score of zero	⊗	The company did not answer the question, or the answer did not meet expectations		
Additional information	6	Additional general or company specific information on the assessment approach and result		
Not applicable	Θ	The question/aspect is not applicable for the company, resulting in a relative increase of question/aspect weights across the other questions/aspects in this criterion/dimension		





How to Interpret the Box-and-Whisker Plot





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Thematic Data Analysis Report -Basic Module

The module includes:

General theme overview

Relevance of the topic for the stakeholders and company

□ Rationale and expected practices for the aspects analysed

Data analysis of the topic at industry and region level







IT Security/ Cybersecurity Measures

Strengthening Employee Awareness for Cyber Resilience





CSA Expected Practice – IT Security/ Cybersecurity Measures

Topic rationale, focus and expected practice for the topic explain the context, materiality and data used for the analysis.

Rationale

Due to the current trend of digitization, including but not limited to cloud computing, online marketplaces, and payments, etc., it is crucial that access to networks, IT systems and data is assured at all times. As a result, lower than agreed upon system performance or service disruptions can result in higher costs and reputational risk for companies. The main risks stem from technical failure, human error, malicious attacks, weather events, natural disasters or terrorist attacks. Managing such risks, including contingency plans, is crucial to ensuring business continuity. Over the past decade, the number of information security breaches has grown exponentially with some attacks reaching unprecedented scales and the cyber threat landscape continues to grow and evolve, abusing existing and new technologies and exploiting vulnerable users. These incidents and the related costs have shown that information security/cybersecurity has become a financially material issue that must be diligently managed to protect corporate value. The costs of cyberattacks are manifold and can impact the company in different ways. Internal costs are operational costs and relate to dealing with cybercrime and incidence prevention. External costs include the consequences of the cyber-attack such as the loss or theft of sensitive information, operations' disruption, fines and penalties, infrastructure damage or revenue losses due to loss of customers. Thus, ensuring the security and resilience of networks and information systems is critical.

Focus and Expected Practice

Aspects	Focus and Expected practice description					
Security measures		Internal availability of information security/cyber security policy to employees				
		Information security/cyber security awareness training				
		Clear escalation process in place for employees				
		Information security/cyber security is part of employee performance evaluation (e.g. disciplinary actions)				



Measures to ensure awareness and importance of Information Security/Cybersecurity Measures

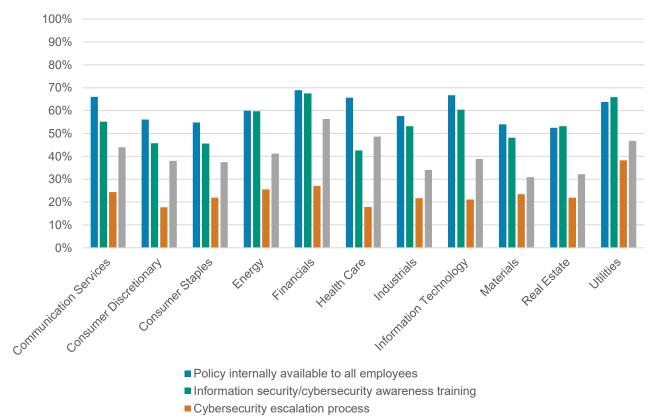
Note: The data analysis does not include companies for which this question has been considered as not applicable.

Data universe: Total number of participants

Description

- Majority of companies across industry groups illustrate a greater proportion that made internal cybersecurity policies available to all employees compared to two industry groups (Real Estate and Utilities) with more companies that implemented awareness training.
- Financials accounted for the greatest proportion of companies with various cybersecurity measures in place.
- On the contrary, employees are less likely to escalate suspicious cybersecurity activities especially those in Consumer Discretionary and Health Care industry groups (less than 20%).

Percentage of companies having various cybersecurity measures for the employees, by Industry Group



Cybersecurity compliance part of Performance evaluation

Measures to ensure awareness and importance of Information Security/ Cybersecurity Measures

Note: The data analysis does not include companies for which this question has been considered as not applicable.

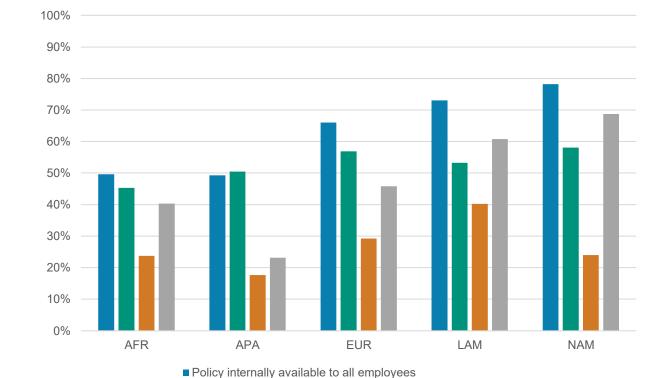
Data universe: Total number of participants

Description

- All regions but Asia-Pacific showed a higher percentage of companies that considered making cybersecurity policy internally available to all employees.
- North America illustrates the greatest proportion of companies with an internally available policy (78%), awareness training (58%) and performance evaluation (69%) measures in place.
- By comparison, at least 40% of companies in Latin America implemented every cybersecurity measure, with the highest percentage of companies having a clear escalation process for employees (40%) among regional peers.

Percentage of companies having various cybersecurity measures for the employees, by Region

S&P Global



Information security/cybersecurity awareness training

Cybersecurity compliance part of Performance evaluation

Cybersecurity escalation process





Customer Privacy Information

Empower Your Privacy: Safeguarding Data in a Globalized World



CSA Expected Practice – Customer Privacy Information

Topic rationale, focus and expected practice for the topic explain the context, materiality and data used for the analysis.

Rationale

Networked data and globalized corporate activities require diligent information handling. In order to avoid the risks associated with these developments – such as legal costs, reputational damage, and exclusion from certain activities – companies must then endeavour to implement a comprehensive privacy policy spanning across their businesses, along with a sound implementation framework. For this question, we assess companies' transparency with customers on privacy protection issues.

Focus and Expected Practice

Aspects	Focus	and Expected practice description			
Aspects Privacy protection issues	Focus	and Expected practice description Information is provided to the customers on the following privacy protection issues: • Nature of information captured • Use of the collected information Possibility for customers to decide how private data is collected, used, retained, and processed. Inclusion of the following aspects: • Opt-out option is available • Opt-in consent is required • Request access to data held by the company			
		Request access to data new by the company			



CSA Expected Practice – Customer Privacy Information

Topic rationale, focus and expected practice for the topic explain the context, materiality and data used for the analysis.

Rationale

Networked data and globalized corporate activities require diligent information handling. In order to avoid the risks associated with these developments – such as legal costs, reputational damage, and exclusion from certain activities – companies must then endeavour to implement a comprehensive privacy policy spanning across their businesses, along with a sound implementation framework. For this question, we assess companies' transparency with customers on privacy protection issues.

Focus and Expected Practice

Aspects	Focus	and Expected practice description
Aspects Privacy protection issues (continued)	Focus	and Expected practice description • Request their data be transferred to other service providers • Request their data to be corrected • Request their data to be deleted How long the information is kept on corporate files
		How the information is protected Third-parties disclosure policy (private and public entities) Disclosure of percentage of users whose customer data is used for secondary purposes

Transparency level of companies informing customers on privacy protection rights

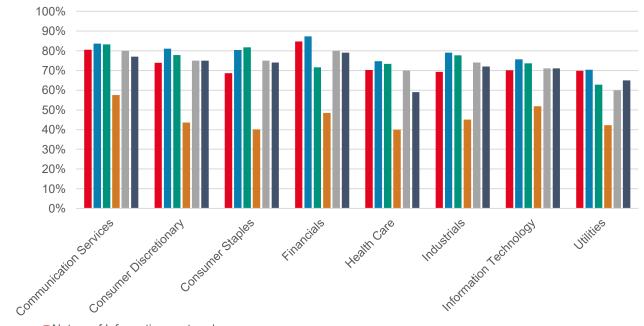
Note: The data analysis does not include companies for which this question has been considered as not applicable.

Data universe: Total number of participants

Description

- With the transparency in mind, no less than 40% of all companies kept customers informed about privacy issues — but companies were less inclined to share how long customer data is retained on file.
- A greater proportion of companies seven out of eight industry groups shared how customer information is used (70% to 87%), with Financials recording the highest percentage, as with the nature of information captured (85%) and third-party disclosure policy (79%)
- Meanwhile, most companies in Consumer Staples opted to inform customers on the range of control they have on personal data (82%).
- Utilities, by contrast, showed the lowest percentages of companies reporting on the use of information (70%), control provisions (63%) and data protection (60%).

Percentage of companies reporting on various privacy issues they inform to customers publicly, by Industry Group



Nature of Information captured

Use of Information

- Use of Control Provisions (Opt-out/Opt-in consent, data access, right to transfer data, Right to correct/delete)
- Data Retention Time



Transparency level of companies informing customers on privacy protection rights

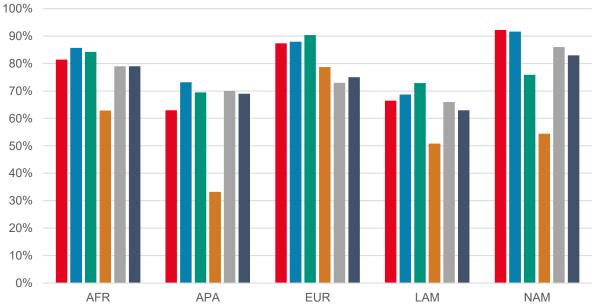
Note: The data analysis does not include companies for which this question has been considered as not applicable.

Data universe: Total number of participants

Description

- A small proportion of all companies reported on the time of data retained its customers are aware of (between 33% to 79%).
- Nevertheless, at least 60% of companies in all regions reported on other privacy issues they inform to customers.
- Europe and Latin America present a greater proportion of companies with customers knowing the extent of their private data endorsement compared to over 70% of companies in other regions sharing to customers how their information is used.
- Meanwhile, companies in North America accounted for the highest percentages reporting on privacy issues such as the nature of information captured (92%), data protection (86%), and third-party disclosure policy (83%).

Percentage of companies reporting on various privacy issues they inform to customers publicly, by Region



Nature of Information captured

Use of Information

Use of Control Provisions (Opt-out/Opt-in consent, data access, right to transfer data, Right to correct/delete)

Data Retention Time

■ Data Protection

Third-party Disclosure Policy

Source: CSA 2023



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Thematic Data Analysis Report -Starter Module

The module includes:

□ Benchmarking of the company performance on data-point level versus peers in the industry and

countries of reference

Gap-Analysis with respect to the CSA practice for the relevant aspects







IT Security/ Cybersecurity Governance

Cyber-Ready Leadership: Navigating Threats with Board and Executive Collaboration





CSA Expected Practice – IT Security/ Cybersecurity Governance

Topic rationale, focus and expected practice for the topic explain the context, materiality and data used for the analysis.

Rationale

Over the past decade, the number of information security breaches has grown exponentially with some attacks reaching unprecedented scales and the cyber threat landscape continues to grow and evolve, abusing existing and new technologies and exploiting vulnerable users. These incidents and the related costs have shown that information security/cybersecurity has become a financially material issue that must be diligently managed to protect corporate value. The costs of cyberattacks are manifold and can impact the company in different ways. Internal costs are operational costs and relate to dealing with cybercrime and incidence prevention. External costs include the consequences of the cyber-attack such as the loss or theft of sensitive information, operations' disruption, fines and penalties, infrastructure damage or revenue losses due to loss of customers. Thus, ensuring the security and resilience of networks and information systems is critical. The question assesses what security measures are in place to ensure employees are aware of threat issues and the importance of information security/cybersecurity.

Focus and Expected Practice

Aspects	Focus and Expected practice description					
Involvement of board in the information security strategy	1	Engagement of the board of directors in the review of information security/cybersecurity strategy and relevant experience in previously held positions of the responsible board member(s)				
		Board member's membership in the cyber security/information security committee				
Executive Management Responsibility	1	Chief Information Security Officer (CISO) / Chief Security Officer (CSO) is appointed within the Executive Management team for overseeing cybersecurity in the company				
		Public reporting on the executive level responsibility for IT Security / Cybersecurity				



Cybersecurity Governance process with responsibility at board and executive level

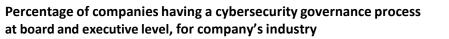
Note: The data analysis does not include companies for which this question has been considered as not applicable.

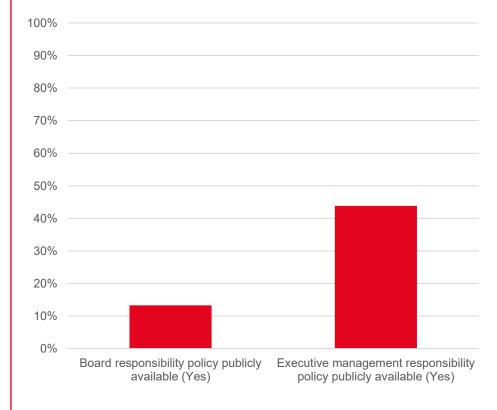
The company's industry and country of reference, as classified by GICS and S&P Global, are in scope.

Company Performance

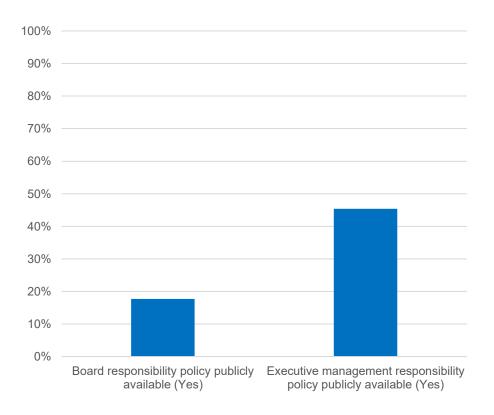
Board member and executive management is appointed for overseeing information security/cybersecurity

Data universe: Total number of participants





Percentage of companies having a cybersecurity governance process at board and executive level, for company's country



Source: CSA 2023

Industry XYZ

Country ABC



Board membership in the committee which oversees cyber security strategy

Note: The data analysis does not include companies for which this question has been considered as not applicable.

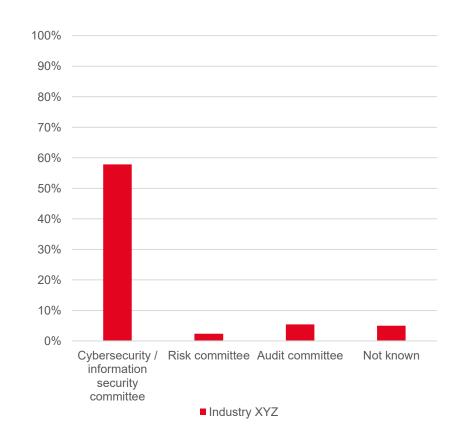
The company's industry and country of reference, as classified by GICS and S&P Global, are in scope.

Company Performance

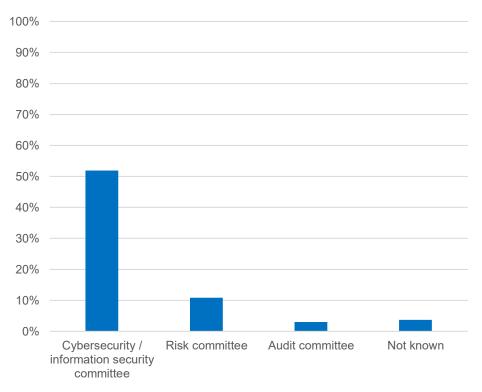
Board member's membership is in the Risk committee which oversees cyber security strategy

Data universe: Total number of participants

Percentage of companies reporting on board member's membership in the committee which oversees cyber security strategy, for the company's industry



Percentage of companies reporting on board member's membership in the committee which oversees cyber security strategy, for the company's country



Country ABC

Source: CSA 2023

Executive Management Responsibility

Note: The data analysis does not include companies for which this question has been considered as not applicable.

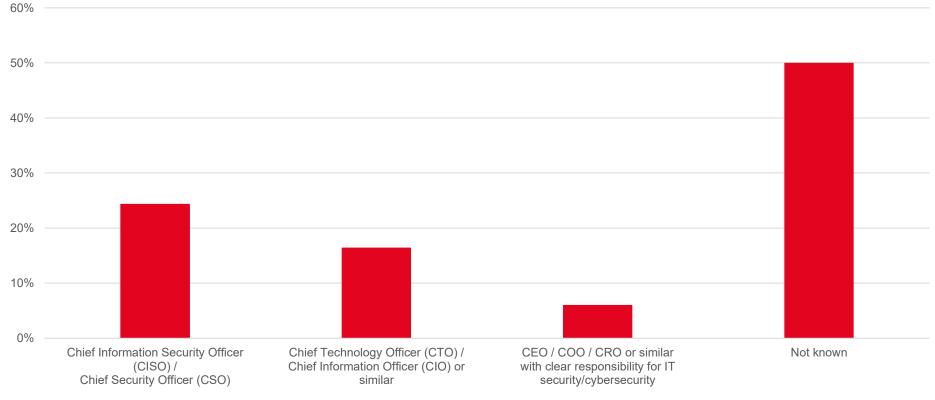
The company's industry and country of reference, as classified by GICS and S&P Global, are in scope.

Company Performance

Chief Technology Officer (CTO) / Chief Information Officer (CIO) or similar is appointed within executive management team for overseeing cybersecurity in the company

Data universe: Total number of participants

Percentage of companies having a function within executive management team for overseeing cybersecurity in the company, for company's industry



Industry XYZ

Source: CSA 2023



Executive Management Responsibility

Note: The data analysis does not include companies for which this question has been considered as not applicable.

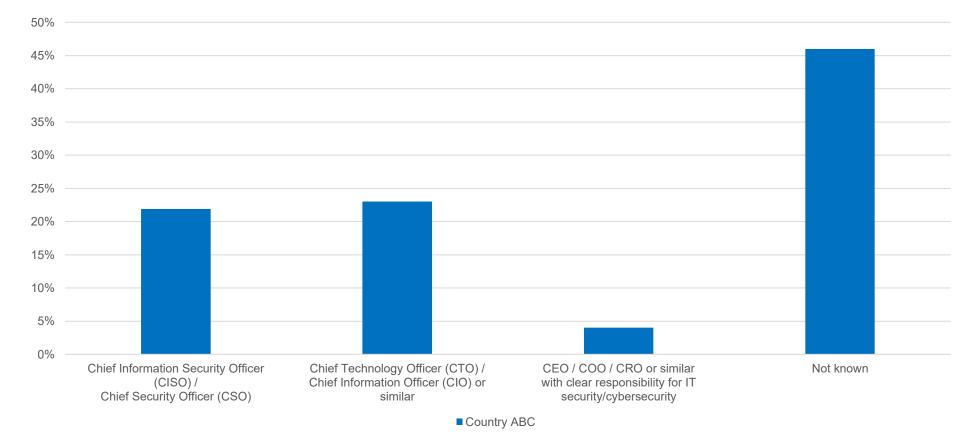
The company's industry and country of reference, as classified by GICS and S&P Global, are in scope.

Company Performance

Chief Technology Officer (CTO) / Chief Information Officer (CIO) or similar is appointed within executive management team for overseeing cybersecurity in the company

Data universe: Total number of participants

Percentage of companies having a function within executive management team for overseeing cybersecurity in the company, for company's country



Source: CSA 2023



Types of mechanisms for effective implementation of privacy policy

Note: The data analysis does not include companies for which this question has been considered as not applicable.

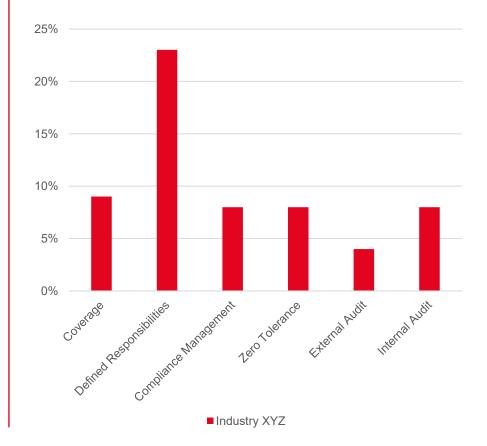
The company's industry and country of reference, as classified by GICS and S&P Global, are in scope.

Company Performance

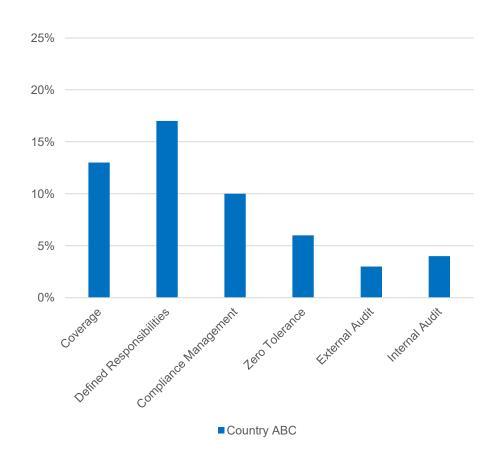
The company has disclosed Coverage, Responsibility and Compliance. However, no disclosure on Zero tolerance, External audit and Internal audit

Data universe: Total number of participants

Percentage of companies reporting on various aspects of effective implementation of their privacy policy, in company's industry



Percentage of companies reporting on various aspects of effective implementation of their privacy policy, in company's country



Source: CSA 2023

S&P Global

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CSA Gap Analysis – IT Security/ Cybersecurity Governance

1.8.1 IT Security/ Cybersecurity Governance

Aspects	Foc	us and Expected practice description	Asse	Assessment		
Involvement of board in	/ 1	Engagement of the board of directors in the review of information security/cybersecurity strategy and relevant experience in previously held positions of the responsible board member(s)		Board member is engaged in the information security/cybersecurity strategy and review process and has relevant prior experience		
the information security strategy	()	Board member's membership in the cyber security/information security committee	•	Board member is a part of Risk Committee, and the information is available publicly. However, the company is expected to have an information security or cybersecurity committee for a maximum score		
Executive Management Responsibility		Chief Information Security Officer (CISO) / Chief Security Officer (CSO) is appointed within the Executive Management team for overseeing cybersecurity in the company	•	Chief Digital and Information Officer is appointed within the Executive Management team for overseeing cybersecurity in the company. However, the company is expected to have a Chief Information Security Officer (CISO) / Chief Security Officer (CSO) for overseeing cybersecurity for a maximum score		
		Public reporting on the executive level responsibility for IT Security / Cybersecurity				

Question Score:





CSA Gap Analysis – Privacy Policy: Systems/ Procedures (1/2)

3.8.1 Privacy Policy: Systems/ Procedures

Aspects	Foc	us and Expected practice description	Asse	Assessment		
		Public reporting on the following measures to ensure effective implementation of privacy policy:				
		 Applicability of privacy policy to all operations including the suppliers 				
		 Defined point of contact in place for escalation of privacy issues 				
Mechanism for effective implementation of		 Privacy policy system embedded in group-wide risk/compliance management 				
privacy policy		 Disciplinary actions in case of breach (i.e. zero tolerance policy) 	⊗	The company does not have disciplinary actions in place in cas of breach.		
			6	The company's reported information on page 100 of the 'Sustainability Report 2023' covers processing of personal data and responds to data subject rights exercised by individuals in line with data privacy laws and regulations, however, no disclosure on disciplinary action taken in case of breach is provided. Hence, the response was not accepted.		

Question Score:





CSA Gap Analysis – Privacy Policy: Systems/ Procedures (2/2)

3.8.1 Privacy Policy: Systems/ Procedures

Aspects	Foc	Focus and Expected practice description		Assessment	
	()	Third-party audits of privacy policy compliance	⊗	The company does not conduct third-party audits of the privacy policy compliance	
Mechanism for effective implementation of privacy policy (continued)		Internal audit of privacy policy compliance	8	The company does not conduct internal audits of the privacy policy compliance. The company's reported information on page 100 of the 'Sustainability Report 2023' covers processing of personal data	
				and responds to data subject rights exercised by individuals in line with data privacy laws and regulations, however, no disclosure on any audit conducted is provided. Thus, the response was not accepted.	





Thematic Data Analysis Report -Expert Module

The module includes:

Descriptive statistics on scores of peer companies

Benchmarking of the company performance on data-point level versus a strategic peer group





IT Security/ Cybersecurity Process & Infrastructure

Safeguarding Digital Frontiers: Ensuring Continuity in an Evolving Cyber Landscape





CSA Expected Practice – IT Security/ Cybersecurity Process & Infrastructure

Topic rationale, focus and expected practice for the topic explain the context, materiality and data used for the analysis.

Rationale

Due to the current trend of digitization, including but not limited to cloud computing, online marketplaces and payments, etc., it is crucial that access to networks, IT systems and data is assured at all times. As a result, lower than agreed upon system performance or service disruptions can result in higher costs and reputational risk for companies. The main risks stem from technical failure, human error, malicious attacks, weather events, natural disasters or terrorist attacks. Managing such risks, including contingency plans, is crucial to ensuring business continuity. Thus, ensuring the security and resilience of networks and information systems is critical. The question focuses on how well companies are prepared to prevent major IT infrastructure and information security/cybersecurity incidents and if they can react appropriately in the event of such events.

Focus and Expected Practice

Aspects	Focus	and Expected practice description	
Incident response		Business continuity/contingency plans and incident response procedures in place and tested at least semi- annually	
Certification	<i>I</i> (7)	Information security management system certified to ISO 27001, NIST or similar	
External verification and vulnerability analysis		External verification of the IT infrastructure/ information security management systems, with letter of opinion of the external auditors issued during the latest fiscal year	
		Third-party vulnerability analysis conducted to assure the security of the IT infrastructure/information security management systems	
		The company has conducted simulated hacker attacks as part of third-party vulnerability analysis	
Breaches	1	Total number of information security breaches reported for the last fiscal year	
		Total number of clients, customers and employees affected by the breaches reported for the last fiscal year	

Selected Peer Groups

Industry Top 10 & Selected Peer Group

Industry top 10 2023

- Apples Ltd
- Bananas Inc
- Cucumber AG
- Dates Ltd
- Coffe Holdings Co
- Grapefruit NV
- Honey AG
- Sample compay
- Hummus Corporation
- Lasagna Automotives



Selected Peer Group 2023

- Apples Ltd
- Bananas Inc
- Dates Ltd
- Cucumber AG
- Coffe Holdings Co
- Grapefruit NV
- Honey AG
- Sample compay
- Hummus Corporation
- Lasagna Automotives



Company XYZ's Performance vs. Selected Peer Group

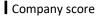
The name of the companies	
included in this peer group is	
available on page 31 of the report.	

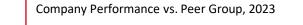
- Lowest Score
- Peer Average
- Company XYZ
- Best Company Score

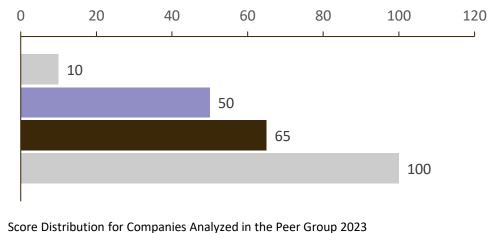
The histogram shows for each score decile, the frequency in %, i.e. the % of companies in the peer group that score in a certain range, as well as the score of your company.

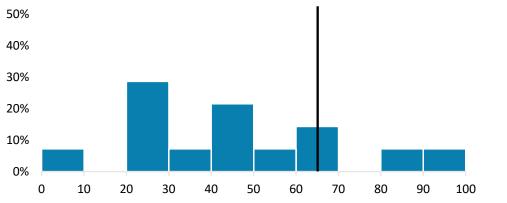
N/A: The question is introduced in 2021. Therefore, delta YOY is not available.

Source: CSA 2023









Key Metrics: Company Compared to Selected Peer Group

Company Rank (Percentile)	79
Relative to best company (%)	65

YoY Changes in Selected Peer Group

Descriptive Value	Δ ΥοΥ
Lowest Score	5
Peer Average	10
Company XYZ	20
Best Company Score	25

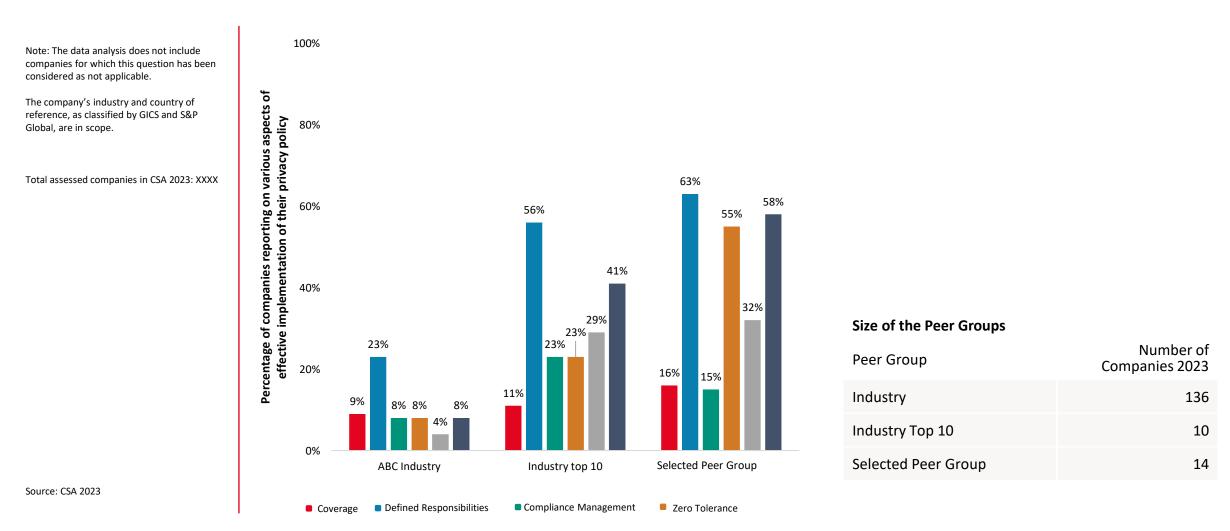
Key Statistics: Selected Peer Group

Descriptive Value	Companies Analyzed
Average	50
Standard deviation	24
Percentage Not Applicable *	7%
Number of companies analyzed	14

 $\ensuremath{^*}$ Percentage of companies in the industry for which Not Applicable was accepted for this criterion.



Data Breakdown on the company's adoption of metrics to measure impact on privacy policy

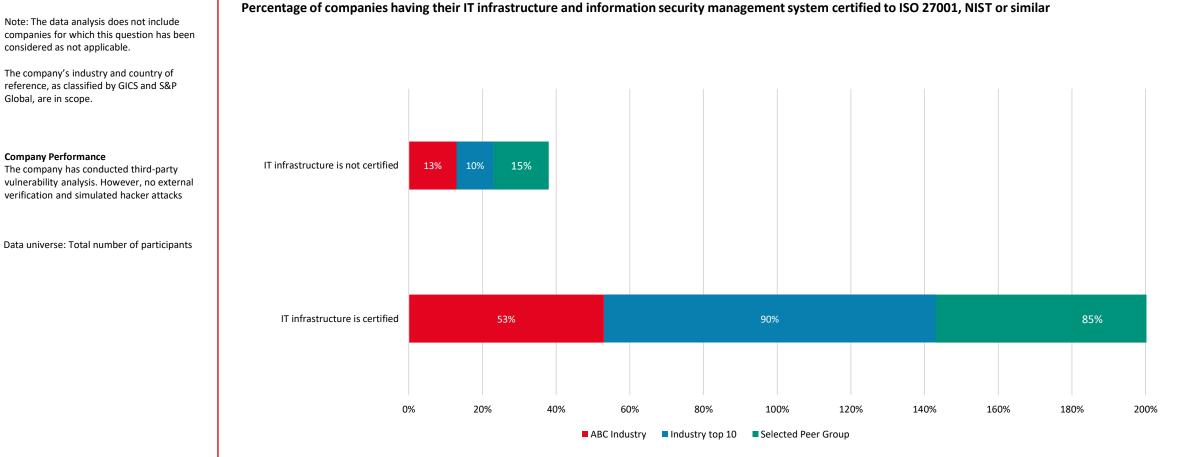


External Audit Internal Audit

Data Analysis at Industry and Country Level



External verification and third-party vulnerability analysis of IT infrastructure / Information Security Management Systems





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х	Data Universe and Guidance Scope of the analysis and how to read charts and symbols
хх	Data Analysis Detailed data analysis to understand how the topic is addressed
хх	Company Performance on Performance of the company on the specific topic, highlighting the major gaps in terms of score with respect to the CSA practice
хх	Contact and Disclaimer



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