



Food & Staples Retailing

Driving forces

The food and staples retailing industry continues to be influenced by IT advances that now shape entire business models and value chains. IT infrastructure remains critical to increase efficiency in operations and to improve communication with customers, particularly as COVID-19 continues to disrupt the industry. Phenomena such as panic buying and growth in online grocery shopping have highlighted the importance of customer relationship management. New technologies enable companies to align with another major industry driver: the growing consumer demand for sustainable, healthy and natural food choices. Food retailers need to enhance transparency in supply chains, integrate ESG thresholds in procurement policies, increase the share of local and responsibly produced foodstuffs and reduce food loss and waste volumes. The expiration of pharmaceutical patents will continue to generate revenue and growth, as drug retailers in the sector offer consumers generic alternatives to name-brand blockbuster drugs.

Highlighted criteria & dimension weights

Environmental Dimension.....	33%
– Climate Strategy	
– Food Loss & Waste	
– Packaging	
– Raw Material Sourcing	
Social Dimension	30%
– Human Capital Development	
– Occupational Health and Safety	
– Talent Attraction & Retention	
Governance & Economic Dimension	37%
– Customer Relationship Management	
– Health & Nutrition	
– Supply Chain Management	

Industry Awards 2022

		S&P Global ESG Score
S&P Global Gold Class		
CP ALL Public Company Limited	Thailand	86
S&P Global Silver Class		
Koninklijke Ahold Delhaize N.V.	Netherlands	83
Berli Jucker Public Company Limited	Thailand	82
President Chain Store Corporation	Taiwan	82

Industry Statistics

Number of companies assessed	119
Market capitalization of assessed companies (in USD billion)	1,444.7
Number of companies in Yearbook	13
Market capitalization of companies in Yearbook (in USD billion)	177.7

Sustainability Yearbook Members

Metro AG	Germany	77
Kesko Oyj	Finland	76
Tesco PLC	United Kingdom	73
Carrefour SA	France	72
Seven & i Holdings Co., Ltd.	Japan	72
Casino, Guichard-Perrachon		
Société Anonyme	France	70
Cencosud S.A.	Chile	65
InRetail Perú Corp.*	Peru	63
Almacenes Éxito S.A.	Colombia	63

* S&P Global Industry Mover