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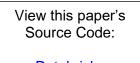
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**Databricks** 

**Snowflake** 

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## **Questioning the Answers:**

## LLMs enter the Boardroom

An earnings call Q&A is a dialogue between executives and sell-side analysts, with shareholders watching closely. When analysts ask about topics not addressed in the prepared remarks, it may suggest that executives either overlooked these issues or chose to avoid them. The way executives respond in these moments is equally revealing. Transparent answers build trust. Evasive answers raise concerns.



Figure 1: Select Notional Portfolio Values, Russell 3000, Jan '08 - Sept '24

\*\*\* Statistically significant at 1% level; \*\* statistically significant at 5% level; \* statistically significant at 10% level. Source: S&P Global Market Intelligence Quantitative Research & Solutions. For all exhibits, all returns and indices are unmanaged, statistical composites and their returns do not include payment of any sales charges or fees an investor would pay to purchase the securities they represent. Such costs would lower performance. It is not possible to invest directly in an index. Past performance is not a guarantee of future results. Data as at 10/23/2024

Large Language vector embeddings of 192,000 earnings calls were used to score executives on: (1) proactiveness, proxied by how well the prepared remarks addressed analysts' questions, and (2) on-topic alignment, proxied by whether executives' responses remained on-topic to the question.

- Firms with on-topic executives outperformed off-topic peers by 390 bps/year in a long/short portfolio.
- Proactive executives outperformed reactive peers by 170 bps/year in a long/short portfolio.
- Combining both factors yielded 506 bps/year in a long/short portfolio.
- Proactive, on-topic firms saw superior gross profit growth during the backtest period. The absence of an earnings multiple expansion indicates that outperformance was driven by fundamental improvements rather than shifts in investor expectations. Clear, aligned communication reflects strong governance, which entrenches a firm's economic moat.

## 1. An Introductory Case Study – Enron Q3'2001 Earnings Call

On October 16, 2001, a Goldman Sachs sell-side analyst asked Enron's CEO, Kenneth Lay, regarding the company's recent impairment write-downs:

"How confident can we be that these will be the last write-offs?"

Lay responded:

"If we thought we had any other impaired assets, they would be on this list today. But we do still have at least three areas of uncertainty in the company, which you're aware of. Of course, one's California. ... We've got India, ... And then, of course, finally broadband. ..."

Less than seven weeks later, Enron filed for bankruptcy. The opacity surrounding these writeoffs, along with the lack of transparency around Enron's off-balance-sheet liabilities, proved to be a precursor to the company's collapse. Many executives were later indicted by the Department of Justice for accounting fraud. Their misleading and evasive statements during earnings calls became evidence in subsequent legal proceedings.<sup>1</sup>

In retrospect, two things happened repeatedly in the Q&A section of Enron's final earnings call:

#### 1. Reactiveness vs. Proactiveness.

Analysts posed six questions about write-downs and impairments in the Q3'2001 call; topics conspicuously absent from the prepared remarks. The term "write-downs" wasn't mentioned, and "impairments" received only superficial acknowledgment. Executives either underestimated the market's interest in these issues or deliberately chose to avoid them.

#### 2. Pivoting vs. On-Topic Alignment.

When asked about the likelihood of future write-downs, Lay pivoted, shifting the conversation to unrelated risks in California, India, and broadband. This response avoided the question's core concern and highlighted a misalignment between the inquiry and the information provided—a classic case of pivoting. This pattern appears regularly in Enron's earnings calls, particularly around the topic of their accounting irregularities.

Herein, we propose that proactiveness and on-topic alignment are both positively correlated with forward company performance and stock price returns.

<sup>&</sup>lt;sup>1</sup> Department of Justice Government Exhibits, https://www.justice.gov/archive/enron/exhibit/02-21/index.htm

## 2. Measuring On-Topic Alignment

How do executives answer the questions they're asked in an earnings call Q&A? Staying ontopic suggests transparency and fosters trust. Conversely, misaligned or evasive answers can undermine credibility and raise concerns.

Earnings call Q&A sessions were analyzed to measure alignment between analysts' questions and executives' responses. An objective measure of on-topic alignment was generated for each earnings call following four key steps:

- Vector Embeddings: Each individual component from the entire corpus of <u>S&P</u> <u>Global Market Intelligence Machine Readable Transcripts</u> was transformed into numerical representations through vector embeddings<sup>2</sup>, to capture their thematic content.
- Component Comparisons: Cosine similarity scores were computed for every pair of analysts' question and the executive's answer (the cartesian product of both sets). The question-level cosine similarity score captures the overall degree of thematic alignment between the question that was asked by the analyst and the answer that was given by the executive.
- 3. **Call-Level Scores**: Question-level similarities were averaged to produce a single ontopic alignment score for each earnings call.
- 4. **Portfolio Analysis**: Companies were ranked monthly by their on-topic alignment scores, and sector-neutral portfolios were formed to analyze performance. Cosine similarity scores are averaged at the transcript level and resampled to month-end with a 4-month look-back.

A vector embedding is a numeric representation of text, similar to a street address for a home. The cosine similarity is a distance measure between two of these street addresses. Using this analogy, when a question and answer are in the same neighborhood, it implies that the answer is on-topic to the question that was asked. When an executive answer is semantically similar (dissimilar) to the analyst's question, it indicates that the answer uses language and concepts similar to (different from) the analyst question, indicating it is on-topic (off-topic).

The performance findings are compelling. Companies in the top 20% of on-topic alignment outperformed the bottom 20% by 390 bps in the Russell 3000, with a 63% portfolio level hit rate, over the 200-month backtest period; statistically significant with 99% confidence after accounting for known factor returns. This suggests that clear, aligned communication during earnings calls is not only a marker of good governance but also an indicator of superior forward market performance.

<sup>&</sup>lt;sup>2</sup> The snowflake-arctic-embed-m model was used, <u>https://github.com/Snowflake-Labs/arctic-embed</u>

			Long-Only		Long-Short			
Universe	Avg. Quintile Count	1-Month Information Coeff.	Active Return	Information Ratio	Hit Rate	Active Return	Information Ratio	Hit Rate
Russell 3000	466	0.016***	1.9%***	0.90	61%***	3.9%***	1.13	63%***
Russel 1000	180	0.013***	1.4%***	0.62	55%*	2.2%***	0.57	53%*
Russell 2000	285	0.017***	2.0%***	0.80	62%***	4.5%***	1.08	63%***

Table 1: On/Off Topic Executives: U.S. Performance (Jan '08 - Sept '24)

Table 2: Proactive/Reactive Executives: U.S. Performance (Jan '08 - Sept '24)

			Long-Only		Long-Short			
Universe	Avg. Quintile Count	1-Month Information Coeff.	Active Return	Information Ratio	Hit Rate	Active Return	Information Ratio	Hit Rate
Russell 3000	466	0.012 ***	0.74% *	0.37	53%	1.73% ***	0.56	55% *
Russel 1000	180	0.009 ***	0.13%	0.07	51%	0.42%	0.12	51%
Russell 2000	285	0.014 ***	0.96% *	0.00	61% ***	2.40% ***	0.59	57% **

Table 3: Proactive/Reactive & On/Off Topic Executives: R3000 Performance (Jan '08 - Sept '24)

	Return	On-Topic Alignment				
(t-stat) [HitRate]		On-Topic	Mid	Off-Topic	On-Topic Minus Off-Topic	
	Proactive	2.50% *** (3.47) [62%]	0.75% (1.20) [52%]	1.21% ** (2.10) [56%]	1.26% * (1.41) [55%]	
Proactiveness	Mid	1.75% *** (3.20) [62%]	0.85% * (1.60) [53%]	-1.12% ** (1.95) [41%]	2.87% *** (3.38) [66%]	
	Reactive	0.91% * (1.45) [56%]	-1.94% *** (3.01) [43%]	-2.56% *** (3.49) [41%]	3.47% *** (3.73) [61%]	
	Proactive Minus Reactive	1.56% * (1.58) [58%]	2.69% *** (2.62) [58%]	3.77% *** (3.84) [62%]	5.06%*** (4.13) [61%]	

Table 1 & 2 & 3: \*\*\* Statistically significant at 1% level; \*\* statistically significant at 5% level; \* statistically significant at 10% level. Source: S&P Global Market Intelligence Quantitative Research & Solutions. For all exhibits, all returns and indices are unmanaged, statistical composites and their returns do not include payment of any sales charges or fees an investor would pay to purchase the securities they represent. Such costs would lower performance. It is not possible to invest directly in an index. Past performance is not a guarantee of future results. Data as at 10/23/2024

#### 3. Measuring Proactiveness

Proactiveness reflects whether executives anticipate and address key topics of interest in their prepared remarks before analysts raise them. Transparent, forward-thinking executives instill confidence by proactively covering material concerns. When analysts ask questions about topics not addressed, it signals potential oversight or deliberate omission—both of which can erode trust.

To quantify proactiveness objectively, the following methodology was implemented:

- LLM-Synthesized Responses: A large language model<sup>3</sup> was prompted to answer the analysts' questions using only the prior transcript as context. The model's responses served as a benchmark for topics the executives had adequately addressed.
- Vector Embeddings: Each individual component from the entire corpus of <u>S&P</u> <u>Global Market Intelligence Machine Readable Transcripts</u>, and LLM-synthesized answers, were transformed into numerical representation to capture their thematic content.
- Component Comparisons: Cosine similarity scores were computed for each pair of the analysts' questions and the LLM-synthesized answers (the cartesian product of both sets). Higher similarity indicated the prepared remarks had preemptively addressed the question, and the LLM had the context to provide an on-topic answer.
- 4. **Call-Level Scores**: Question-level scores were averaged to produce a single proactiveness score for each earnings call.
- Portfolio Analysis: Companies were ranked monthly by their proactiveness scores, and sector-neutral portfolios were formed to examine performance trends. Cosine similarity scores are averaged at the transcript level and resampled to month-end with a 4-month look-back.

To determine if the executive is proactive (reactive) to analysts' enquiries in the prepared remarks, we generate an LLM answer to the analyst question using only the executive prepared remarks and preceding answers as context. A high (low) cosine similarity score indicates that the LLM answers are semantically similar (dissimilar) to the questions. Because the LLM answers are only within the context of information provided in the prepared remarks, this reflects that the topic the analyst is addressing has been (has not been) addressed in the presentation section indicating the executives are being proactive (reactive) in the information provided. Similar to the construction of the Executive On/Off Topic factor, both the LLM answers and questions are summarized<sup>4</sup> and vector-embedded.

<sup>&</sup>lt;sup>3</sup> Llama 3.1 8B, with temperature set to 0, accessed via Snowflake Cortex: <u>https://www.snowflake.com/en/datacloud/cortex/</u>.

<sup>&</sup>lt;sup>4</sup> Text summarized using Snowflake Cortex Summarize SQL function.

Executives who proactively addressed analysts' concerns consistently delivered superior financial outcomes, as highlighted in Table 2. This reinforces the idea that effective anticipation of stakeholder interests is a hallmark of well-governed, high-performing firms.

## 4. A Unified Lens on Proactiveness and On-Topic Alignment

Proactiveness and on-topic alignment measure whether firms are effectively addressing investor concerns. These factors, with a Pearson correlation of 0.3, provide distinct but related perspectives on communication quality. Together, they help identify when a firm is signaling confidence—or trouble.

The double-sort analysis ranked firms by proactiveness and on-topic alignment within each GICS sector, creating nine sector-neutral portfolios. The returns to these 9 portfolios were scaled 0-100% in Table 3b. Results show that performance is robust across the middle and upper tiers but falls off sharply in the bottom-right corner, where both factors signal weakness. This pattern suggests that one strong factor can partially offset weakness in the other, but when both confirm a problem, it signals severe governance issues and significant underperformance.

		On-Topic Alignment		
		On- Topic	Mid	Off- Topic
eve	Proactive	100%	65%	75%
Proactive	Mid	85%	67%	28%
Å	Reactive	69%	12%	0%

Table 3b: Re-scaled Returns for Table 3

Table 3b: Source: S&P Global Market Intelligence Quantitative Research & Solutions. Data as at 10/23/2024

A principal component analysis reinforces this interpretation. The first eigenvalue explains most of the variance and produces a significant annualized alpha of 319 bps. The second eigenvalue adds no alpha, indicating that the two factors capture different facets of the same underlying issue. Most of the predictive power lies along the primary axis, which reflects whether firms are transparent and prepared or evasive and reactive. When both factors point to a problem, the market responds decisively.

## 5. Fama-MacBeth Regressions

The below coefficients and t-statistics were obtained using a Fama-Macbeth regression framework<sup>5</sup>.

			Average Beta Reg
Index	1	2	1,2
Target Factor Only (No Controls)			
Target Factors (Sector Neutral Z Score)			
	0.008 ***		0.007 ***
1. Executive On/Off Topic	(3.189)		(2.874)
		0.005 ***	0.002
2. Executive Proactive/Reactive		(2.482)	(1.011)
Target w/ Controlled Factors			
Target Factors (Sector Neutral Z Score)			
	0.008 ***		0.008 ***
1. Executive On/Off Topic	(3.552)		(3.367)
		0.005 ***	0.001
2. Executive Proactive/Reactive		(2.348)	(0.644)
Controlled Factors (Sector Neutral Z Score)			
Controlled NLP Sentiment Factors			
	0.009 ***	0.009 ***	0.009 ***
Executive Net Positivity	(3.964)	(3.888)	(3.931)
	0.003 *	0.001	0.002 *
Fog Index (Answer)	(1.527)	(0.654)	(1.385)
	0.007 ***	0.006 ***	0.007 ***
Numerical Transparency (Answer)	(3.913)	(3.424)	(3.853)
Controlled Novel Factors			
	0.005	0.005	0.005
Book to Price	(1.123)	(1.119)	(1.103)
	-0.009 ***	-0.010 ***	-0.009 ***
Capex to Sales	(-3.219)	(-3.302)	(-3.224)
	0.009 ***	0.009 ***	0.009 ***
Earnings Surprise	(2.337)	(2.357)	(2.346)
	0.006 **	0.007 **	0.006 **
Gross Profit to Assets	(1.938)	(1.982)	(1.926)
	0.012 **	0.011 **	0.012 **
Log Market Cap	(1.675)	(1.644)	(1.704)
	0.004	0.004	0.004
12M-1M Price Momentum	(0.569)	(0.595)	(0.566)
	0.017 ***	0.017 ***	0.017 ***
Analyst Revisions (3 Mth)	(3.706)	(3.692)	(3.705)
	0.000	-0.001	0.000
Beta (60 Mth)	(-0.087)	(-0.094)	(-0.084)

 Table 4: R3000 Fama MacBeth Panel Regression (Jan'08 – Sept'24)

Source: S&P Global market Intelligence Quantitative Research & Solutions. Data as of 10/23/2024

<sup>&</sup>lt;sup>5</sup> Fama, Eugene F., and James D. MacBeth. 1973. "Risk, Return, and Equilibrium: Empirical Tests." Journal of Political Economy 81 (3): 607–36.

Fama-MacBeth regressions (Table 4) yield several intriguing insights. Notably, the executive On/Off Topic factor consistently retains its statistically significant returns, regardless of the inclusion of controls. Equally striking, previously published NLP-derived factors—such as Net Positivity, Numeric Transparency, and Fog Index—also maintain their predictive power. This suggests that On/Off Topic alignment is a genuinely novel feature, capturing dimensions of earnings call communication that are distinct from existing signals rather than simply repackaging or refining them.

When both factors—On/Off Topic and Proactive/Reactive—are analyzed alongside controls (Table 4, reg 3), an important dynamic emerges. The On/Off Topic factor retains its strength and, in conjunction with other controls, subsumes much of the explanatory power of Proactive/Reactive. Interestingly, Proactive/Reactive also somewhat diminishes the significance of Numeric Transparency and Fog Index (Table 4, reg 2).

A plausible interpretation is that these factors collectively capture two critical dimensions of executive behavior: the level of evasiveness in responses and the clarity of the presentation, which may sometimes be unintentionally convoluted. Both dimensions are priced by investors. The signals reflect varying degrees of these behavioral components.

#### 6. Perception or Reality

Tables 1–3 outline the excess stock returns attributable to proactiveness and on-topic alignment during earnings call Q&A. These returns could be driven by two primary mechanisms: investors' perception of lower risk or higher growth, leading to an expansion of the earnings multiple, or improved financial performance at the firm level.

Our findings indicate that improved financial performance is the primary driver. Firms with proactive and on-topic Q&A responses achieved an annualized Gross Profit growth deflated by Assets of 31%, compared to just 12% for reactive and off-topic counterparts—a 2.5x difference. While there is a slight but statistically significant 4.1% expansion in the earnings-to-price ratio (reflecting a minor price multiple contraction), this corroborates that the observed outperformance stems from fundamental improvements rather than shifts in investor perception.

One interpretation is that firms with strong competitive positions and well-fortified economic moats can confidently address critical topics in their prepared remarks and provide on-topic responses when asked for clarification. In contrast, firms in weaker positions may signal vulnerability by avoiding key topics in prepared remarks and pivoting away from them during Q&A.

#### 7. Data

The analysis in this work leveraged the following proprietary datasets and tools from S&P Global Market Intelligence:

- S&P Global Market Intelligence ProntoNLP: A cutting-edge solution that transforms unstructured textual data, such as corporate transcripts and filings, into actionable insights using fine-tuned Large Language Models (LLMs) and rule-based feature extraction. ProntoNLP identifies over 2.5 million events across 220 event types and 120 features, enabling customized analysis of topics like supply chain disruptions, ESG commitments, and M&A intent.
- S&P Global Market Intelligence Textual Data Analytics (TDA): An NLP solution that builds on earnings call data to deliver over 800 predictive and descriptive metrics for equity investing and data science workflows. Launched in 2019 and expanded in 2022, TDA integrates seamlessly with S&P's Machine-Readable Transcripts and is accessible via SQL, Snowflake, or Databricks.
- Alpha Factor Library (AFL): A stock selection signal database built on global point-intime data and based on financial statement ratios cited in academic literature. AFL supports portfolio construction by identifying alpha opportunities across macroeconomic regimes, sector-level trends, and bottom-up quantitative metrics.
- Machine Readable Transcripts (MRT): A structured dataset of global English-speaking earnings calls for over 13,600 entities since 2004. Optimized for AI applications, MRT includes metadata tagging for speaker roles and sentiment analysis, providing the foundation for evaluating communication factors like proactiveness and on-topic alignment.

#### 8. Conclusion

Earnings call Q&A sessions offer a unique lens into executive behavior. Proactiveness and on-topic alignment, as quantified through advanced NLP techniques, reveal significant insights into governance quality and firm performance.

Firms that are proactive and on-topic consistently outperform their peers. This outperformance is driven by tangible operational improvements, not shifts in investor perception. The results highlight a strong link between clear, aligned communication and superior financial outcomes.

When both factors signal weakness, the underperformance is stark, emphasizing the importance of transparency and preparedness. These findings validate that executive communication is not just a reflection of governance but a predictor of long-term value creation.

#### Appendix

The below appendices offer additional insights into the intuition of the signals created, as well as lessons learned during the study.

#### LLM Robustness Checks

Large Language Models (LLMs) show promise in feature extraction but face significant challenges in portfolio analysis due to issues with **point-in-time accuracy** and **consistency**.

#### **Point-in-Time Accuracy**

Most widely available LLMs offer the ability to set a knowledge cut-off date, which should presumably allow the user to simulate engagement with the LLM, as if it was the past, and simulate the decision making process over time. In doing this, we obtain statistics that allow us to gauge the performance objectively.

To evaluate an LLM's point-in-time via the knowledge cut-off date feature, we audited 3,218 U.S. CEO change events using four LLMs, comparing results to S&P Capital IQ Professionals data as the ground truth. Responses were classified as follows:

- Accurate
- Stale (referring to predecessor CEOs and not yet reflecting the new appointment)
- Look-Ahead (referring to successor CEOs and providing information not known to the market at that knowledge cut-off)
- Hallucinations

The model with the highest % of accurate data points in this experiment was, GPT 4o. Overall, misidentified 17.54% of large-cap CEO changes and 31.42% of small-cap changes, with notable rates of look-ahead bias, stale information, and hallucinations.

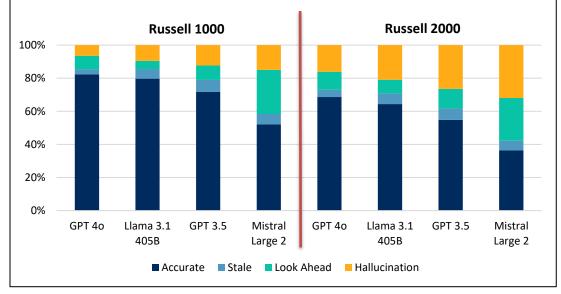


Figure 2: CEO Test Result in Russell 1000 and 2000 (Jan '10-Dec '23)

Source: S&P Global market Intelligence Quantitative Research & Solutions. Data as of 10/23/2024

#### **Context Windows**

LLMs are limited in the amount of information that can be stored in memory at any point. Further, there is a cost associated with each token provided in context. In anecdotal tests, the marginal benefit of providing more information was not only diminishing, but the quality of answers actually declines if too much unrelated context is provided.

To text this empirically, we evaluated LLM responses to the same question across different context levels. Consistency in the responses was the decided objective. We asked the same questions hundreds of times, producing a set of responses; vectorized those responses and evaluated the cosine similarity between responses. Larger cosines indicate responses are semantically similar (consistent), whereas smaller cosines, vice versa. For this experiment, we used questions from 110 randomly selected transcripts, 10 per GICS sector.

At optimal context (60% of relevant remarks), responses were most consistent, with minimal variance in cosine similarity scores between answers to identical prompts. Excess context (100%) introduced noise, while insufficient context (10%–30%) reduced accuracy. Testing across 2,200 questions confirmed that context level significantly affects LLM reliability, with consistency optimized at mid-level pretexts.

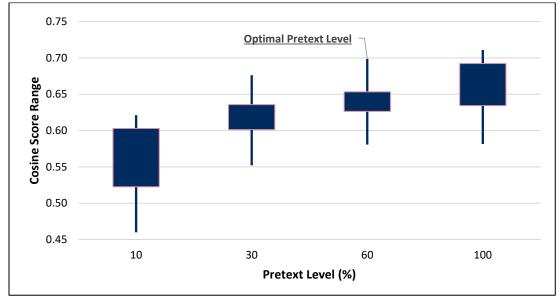


Figure 3: LLM Consistency at Different Pretext Levels

Source: S&P Global market Intelligence Quantitative Research & Solutions. Data as of 10/23/2024

#### The Caterpillar Case Study (On Topic & Proactive)

On August 1, 2023, a sell-side analyst from JP Morgan asked the CEO of Caterpillar Inc. Andrew Bonfield about the driver of the \$300 million backlog increase:

"Going back to backlog, it went up by \$300 million sequentially. What exactly drove that?"

Bonfield responded:

"Obviously, price was the major impact on the increase for the quarter. Volumes fluctuate quarter by quarter and depend on availability..."

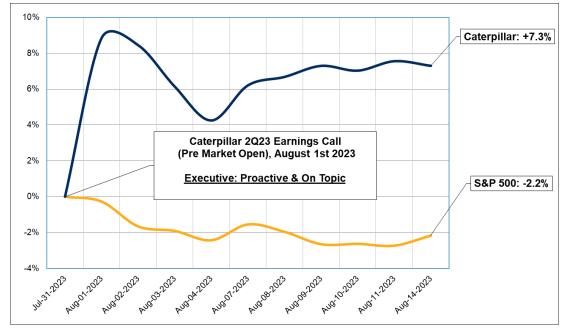


Figure 4: Caterpillar Inc's Stock Price Post Q2'23 Earnings

Source: S&P Global market Intelligence Quantitative Research & Solutions. Data as of 10/23/2024

Bonfield's response was clear and directly addressed the inquiry, providing a comprehensive explanation that considered multiple factors influencing the backlog. This answer received an on/off topic score of 0.88, placing it in the top 18% of U.S. CEO responses during earnings call.

In addition, Bonfield discussed Caterpillar's financial health in the prepared remarks, stating:

"The 22% increase in the top line versus the prior year was due to higher sales volume and price. Volume improved as sales to users increased by 16%..."

This illustrates how the Caterpillar's executives are proactively engage with market inquiries. The response to the backlog question was rated question was proactively addressed with a proactive/reactive score of 0.89, ranking in the top 13% of U.S. CEO proactiveness.

Bonfield remained on-topic and proactive in his response throughout the call. Table 4 showed the averaged on/off topic score for Caterpillar's Q2'2023 earnings call was 0.80, ranked in the top 8% among all publicly traded U.S. companies. Similarly, the transcript-level proactive/reactive score was 0.84, placing it in the top 9% of all publicly traded U.S. companies.

Table 4: Caterpillar Q2'23 Earnings Call On/Off Topic Scores

Summarized Question	Summarized Answer	Semantic Cosine Similarity
What drove the \$300 million backlog increase?	Price and volume.	0.88
Are you returning cash in 2H 2023?	We intend to return free cash flow through dividends and share repurchases	0.73
Caterpillar Inc. Q2'23 Earnings ( Similar	0.80	

Figure 4 illustrates that Caterpillar's daily share price surged by 9.2% following the earnings call happened and sustained 7.3% increase two weeks later. When executives provide transparent and well-articulated insights into company performance and key drivers, it can enhance investor confidence, leading to a positive adjustment in stock price.

## The Golden Ocean Group Case Study (Off Topic & Reactive)

On May 16, 2023, Golden Ocean Group, a dry bulk shipping company, reported an expected net loss of \$8.8 million. During the earnings call, a sell-side analyst from BTIG asked the CEO Ulrik Andersen about the future price trends for renting large vs small vessels:

"Could you talk about the FFA markets? As Capes (large vessels) are in backwardation and smaller vessels are in contango."

Andersen responded:

"Our comments are more in the longer-term perspective...So I won't be able to comment specifically on the FFA curve."

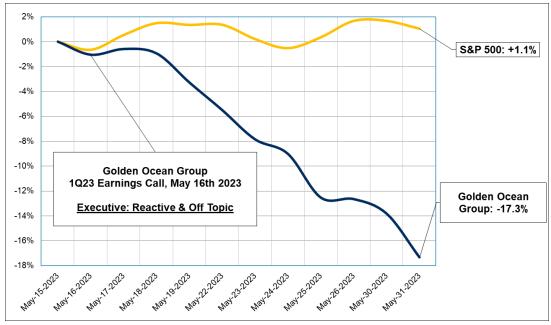


Figure 5 Golden Ocean Group Stock Price Post Q1'23 Earnings

Source: S&P Global market Intelligence Quantitative Research & Solutions. Data as of 10/23/2024

As illustrated in Figure 5, two weeks after the call, the company's share price dropped 17.3%. Andersen's failure to fully explain the divergence in future price trends signals a potential reluctance to address near-term risks. The market is sensitive to such signals, highlighting the importance of direct and clear communication during earnings calls.

Andersen's answer was reactive and off-topic, with an on/off topic score of 0.57, placing it in the bottom 15% of U.S. CEO responses during earnings call, and a proactive/reactive score of 0.7, ranking in the bottom 7% for proactiveness.

- **Off Topic:** Andersen pivoted from specific market conditions in the FFA curve to a more general commentary on market trends and vessel performance.
- **Reactive:** The topic of the future price trends for renting vessels was not covered in the prepared remarks, requiring the analyst to actively seek this information.

Overall, Andersen remained off-topic and reactive in his response throughout the call. Table 5 illustrates the averaged on/off topic score for Golden Ocean Group's Q1'2023 earnings call was 0.68, ranked in the bottom 15% among all publicly traded U.S. companies. Similarly, the transcript-level proactive/reactive score was 0.71, placing it in the bottom 10% of all publicly traded U.S. companies.

		Semantic		
		Cosine		
Summarized Question	Summarized Answer	Similarity		
Could you talk about the FFA	We comment on long-term			
markets?	perspective. So I won't comment	0.57		
markets ?	on FFA curves.			
What is India's impact on dry bulk	It depends on coal flows and the			
demand?	performance of Capesize and	0.70		
demand?	smaller vessels.			
Golden Ocean Group Q1'23 Earning	0.68			
Similarit	0.00			

Table 5: Golden Ocean Group Q1'23 Earnings Call On/Off Topic Scores

## Illustration of the Iterative Process to Generate LLM Answers

The following flow chart demonstrates the process of prompting the LLM to answers questions as an executive. Each question was asked in the order of the actual earnings call, and the LLM was provided the entire call (including prior Q&A) up to that point.

Prompt	From the perspective of a top executive, please answer the following question raised by a financial analyst during an earnings conference call. Knowledge cutoff: { <date call="" earnings="" of="" the="">}.</date>		
Prepared Remark	60% Executive Prepared Remarks most relevant to Question (n)		
Question (1)	Summarized Question (1)		
Answer (1)	60% Raw Answer (1) most relevant to Question (n)		
Question (n-1)	Summarized Question (n-1)		
Answer (n-1)	60% Raw Answer (n-1) most relevant to Question (n)		
Question (n)	Question (n) Summarized Question (n)		

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### **Our Recent Research**

#### Banking on Industry Data: Navigating the Ebbs and Flows of the Banking Sector

Over the past two decades, the U.S. banking sector has experienced periods of both exuberance and turbulence, shaped by historic events such as the 2000s housing boom, the subsequent subprime crisis, the passage and eventual easing of Dodd-Frank, regional bank runs, and, more recently, expectations of a more favorable regulatory environment and progrowth policies.

## December 2024: From Compliance to Competitive Edge: How Tech CEOs Changed Their Tune on Sustainability Initiatives

Technology is transforming at a breakneck speed. Artificial Intelligence (AI) is everywhere, and every firm wants a bigger slice of the market. But there is another conversation unfolding in parallel, less glamorous yet just as urgent: sustainability. Data centers gulp down energy. New tech initiatives come with a cost to the planet. An analysis of earnings calls from U.S. and European technology giants over the last eight years reveals a shift in mindset. Sustainability is no longer a checkbox—it's a strategy, and it's shaping the future of tech.

# October 2024: Goldilocks and the Three Market Trends Shaping Q3 2024: Earnings, Al Adoption, Price Stability Take Center Stage

Q2 2024 marked the light at the end of the tunnel. Inflation fears subsided, and the economy stabilized. Deflation concerns and contraction risks appeared to be under control. Sentiment across S&P 500 firms hovered at a 15-year high. As the Q3 earnings season commences, key market trends to monitor are: i) Will the overall sentiment continue to hover at a 15-year high? ii) Can firms meet the robust financial outlook from the Q2 earnings season? iii) Will Al deliver the promised economic boost, or will geopolitical unrest and exogenous shocks -- such as the ILA port strike and its temporary postponement –take te U.S. economy on a detour from entering a Goldilocks state?

#### August 2024: Bonding with Style Investing: Value and Momentum in Corporate Bonds

The application of 'smart beta' strategies is expanding into corporate bonds, beyond its equity roots. This paper explores value, momentum, and short-term reversal styles in fixed income, highlighting the potential to enhance returns and diversify portfolios. The analysis shows that value and momentum strategies in iBoxx U.S. investment-grade (USIG) and high-yield (USHY) bonds generated statistically significant alpha, with low correlations to the comparable equity styles and markets premia.

## July 2024: Calm Markets, Confident PE Executives: Private Equity Earnings Calls Reflect Renewed Optimism in Q1'24

Stable public markets are the secret to private equity (PE) optimism. An NLP analysis of publicly-traded PE firms' Q1'24 earnings call transcripts reveals a significant rebound in PE confidence over the last two years. After peaking in Q3'21, PE executives' sentiment declined in 2022 as inflation, geopolitics and fed-driven volatility ended a post-COVID calm. However, with rates finding footing, Global PMI at a 12-month high and volatility subsiding, PE sentiment in Q1'24 reflects renewed optimism. This quarter, PE executive sentiment surged to its

second-highest level in 57 earnings seasons, underscoring the inverse relationship between market turbulence and PE industry morale.

## April 2024: Data Arbitrage with Proprietary Dividend Forecasts - Historically Precise Updates Led to U.S. Outperformance

Sell-side forecasts tend to focus on the top- and bottom-line and are often slow to reflect new dividend policies. Our empirical results have shown that S&P Global Market Intelligence's Dividend Forecasting dataset has historically captured these dividend revisions in both a precise and timely manner, providing investors with an informational edge. This publication details how practitioners can leverage the dataset for equity investing in the U.S. market when the in-house FQ1 forecasts diverge from their sell-side counterparts.

# March 2024: Executives Exuberant Amid "Rightsizing" Workforce - An NLP Analysis of the Q4'23 Earnings Season

Al, geopolitics, labor 'rightsizing' (and other layoff euphemisms), and a sanguine tone characterized the Q4'23 earnings season. Nvidia is riding the Al wave and pulling its connected network along with it. An NLP analysis of earnings call transcripts was used to quantify the discussion.

#### March 2024: Elusive Parity: Key Gender Parity Metric Falls for First Time in 2 Decades

The growth in women's representation among senior corporate positions, once a bright spot for gender parity, potentially faces an alarming turning point. Exponential growth over a decade is showing signs of losing momentum. Growth no longer appears exponential. A waning focus on diversity initiatives suggests a potential inflection point and calls our previous gender parity estimates into question.

## <u>February 2024: Deal Sourcing: A Data Science Approach - Impact of Financial</u> <u>Characteristics on Acquisition Likelihood</u>

Deal sourcing is hard. Finding a target for acquisition has been likened to finding 'a needle in a haystack'. Firm financials are a valuable starting point for systematic identification of acquisition targets. This publication provides actionable insights and a detailed blueprint on how practitioners can leverage computational finance for deal sourcing. Specifically, five firm-level financial dimensions are identified that differentiate targets from their comparable non-targets based on global data from the most recent 10 years.

## <u>February 2024: The Ripple Effect – Finding Company Estimates from Detailed</u> <u>Estimates</u>

Intel's (NASDAQ: INTC) share price jumped 9.3% on Friday, Oct. 27, 2023, after the company reported strong earnings. Cadence Design Systems (NASDAQ: CDNS), which announced earlier in the week, was flat. Over the next 2 weeks (Oct 30 – Nov 14), CDNS would outperform INTC by 544 bps, as investors connected the dots between the two. INTC and CNDS do not share a GICS industry, however the two firms share something potentially more meaningful: sell-side analysts.

November 2023: <u>Reading Between the Lines in Earnings Calls: 6 Things to Watch as</u> the Q3'23 Earnings Season Unfolds

Watch for Q3'23 sentiment near 5-year highs, despite a quarter-on-quarter decline.

August 2023: <u>Breaking Boundaries: Women Poised for Milestone Achievement in Parity</u> <u>Amidst Otherwise Bleak Outlook</u>

June 2023: <u>Mixed Financials Diverge from Bullish Sentiment: A Textual Review of the</u> <u>Q1'23 U.S. Earnings Call Season</u>

April 2023: Sentiment Rebounds While Regional Banks Tip Their Hand: A Textual Review of the Q4'22 U.S. Earnings Call Season

March 2023: <u>Singing the (Banking) Blues: Navigating the Current Volatility in the</u> <u>Banking Industry</u>

February 2023: <u>Watch Your Language: Executives' Remarks on Earnings Calls Impact</u> <u>CDS Spreads</u>

January 2023: Machines Signal Q4'22 Guidance Not Falling Off a Cliff: An In-Depth Textual Review of Q3'22 Earnings Call Transcripts

October 2022: <u>Hanging on Every Negative Word: Natural Language Processing</u> <u>Analysis of Credit Rating Action Reports</u>

March 2022: The Sounds of Silence: No Response Speaks Volumes

October 2021: Glass Floors and Ceilings: Why Closing the Median Wage Gap Isn't Fair

September 2021: The Board Matrix: The (ESG) Value of Well-Connected Directors

August 2021: Technology Momentum: Peer Networks from Patents

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March 2021: Hiding in Plain Sight – Risks That Are Overlooked

January 2021: Leadership Change That Matters: A Value and Momentum Story

December 2020: Warranted Optimism: Sentiment vs. Supply Chain

December 2020: <u>A Dark Winter for REITS: Trouble Brewing</u>

October 2020: <u>Sweet Spots in the C-Suite: Executive Best Practices for Shareholder</u> <u>Friendly Firms</u>

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May 2020: Finding the Healthy Stocks in Health Care During Lockdown

May 2020: No More Walks in the (Office) Park: Tying Foot Traffic Data to REITs

May 2020: <u>Do Markets Yearn for the Dog Days of Summer: COVID, Climate and</u> <u>Consternation</u>

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February 2020: <u>Ship to Shore: Mapping the Global Supply Chain with Panjiva Shipping</u> Data in Xpressfeed<sup>™</sup>

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NLP Using Dor	<u>main Knowledge to</u>	Capture Alpha fro	m Transcrip	t <u>s</u>	

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